

QUESTIONS & ANSWERS ON DENTALAIRE STATIONS

Q. How much horsepower do I need to run a Dentalaire unit?

A. 1/2 horsepower per dental station, which will run the high speed handpieces and low speed handpieces for hours of non-stop dental procedures.

Q. Do the dental stations come with high speed and low speed handpieces?

A. Yes, they do. We also include start-up supplies for polishing, a starter bur pack, and handpiece lubricant with all of our dental stations.

Q. Can Dentalaire customize a dental station to my certain needs or specifications?

A. Yes, we can. For example, we can add suction, a one horsepower motor, fiberoptics in the highspeed handpiece, ultrasonic scaling units, or almost anything else you desire. Since we are the manufacturer, we are happy to customize your unit to your desired individual specifications.

Q. What are the advantages of the Dentalaire compressor?

A. Dentalaire compressors are extremely quiet, odorless and are legendary for their workhorse construction.

Q. What is the warranty on the Dentalaire dental station?

A. They come with a one year warranty. The only exception is the piezo ultrasonic scaler, which comes with a two year warranty.

Q. Is Air Scaling the same as Piezo Ultrasonic Scaling?

A. No it is not. Air Scaling is “sonic” scaling rather than “ultrasonic”, operating at approximately 18,000 cycles per second. Ultrasonic (piezo and cavitron type units) scalers operate at up to 40,000 cycles per second. In general, the ultrasonic scalers are quieter and scratch the tooth surface less. Sonic scalers are also better for subgingival use, as they remove less tooth substance. Sonic scalers are air driven by the compressor, and place a large load on the compressor.

Q. What happens to me if my Dentalaire dental station breaks down 6 months after my warranty has expired?

A. Please call us at (800) 866-6881 to discuss your problem. Your satisfaction is our main goal. Many times we can trouble shoot over the phone to solve the problem.

Q. What needs to be done to keep the Dentalaire Dental Station running smoothly?

A. A. Always lubricate high speed handpieces and low speed handpieces **before** every use. This takes only a few seconds.

B. Use **only** distilled water in dental station to prevent build up in the lines and handpieces.

C. Follow compressor maintenance guide chart. This takes only one minute per day.

D. Make sure oil level is visible in the glass eye (at least half way up) on the back side of the compressor.

Please note: Oil level is too high when you do not see any air bubble. If this happens, do not run compressor and call Dentalaire.

Q. What options do clinics usually add to their dental unit?

A. A. Push Button High Speed Handpiece.

B. Fiberoptic Illumination in High-Speed Handpiece. This feature greatly improves your visibility and work quality.

C. Adding a piezo scaler to any two handpiece unit

D. Standard straight tubing or curled tubing that stretches.

Q. Does Dentalaire repair other companies equipment and handpieces?

A. Yes we do.

Q. Can I use other companies' handpieces in my new Dentalaire station?

A. Yes in most cases. Any standard “four-hole” handpiece will work with your Dentalaire station.

Q. My bur got stuck in my high speed handpiece. How can that happen?

A. By not putting the bur all the way in. This can cause small nicks in the shaft of the bur, causing it to become stuck. The tolerances for the shaft of the burs are very close, and even microscopic nicks in the shafts will not allow the burs to slide freely.

Q. How long does the light stay on in the high speed fiberoptic handpiece?

A. About 12 seconds after stopping the handpiece.

Q. Can I get suction in a Dentalaire system? Do I need to have suction?

A. Yes, you can get suction in a Dentalaire station. Most veterinarians work on a wet table, which eliminates the need for suction. Using suction requires an assistant and significantly adds to the clean up time.

Q. When would I need a bigger compressor for my Dentalaire Dental Station?

A. If you desire suction or want to use a sonic scaling handpiece as your main method of scaling, you should consider a one horsepower silent air compressor. Suction and sonic scalers place a much larger load on a dental compressor.